## Tangerine Summer mobile offer

## **Terms and conditions**

| Plan                                      | 25GB                               | 32GB                               | 50GB                               | 80GB                               | 150GB                              |
|---|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| Network access                            | 5G*                                | 5G*                                | 5G*                                | 5G*                                | 5G*                                |
| Plan download speed caps~                 | Capped at<br>150 Mbps<br>(4G & 5G) | Capped at<br>250 Mbps<br>(4G & 5G) |
| Monthly Plan<br>Fee for first 4<br>months | \$14.50                            | \$16.50                            | \$19.00                            | \$22.50                            | \$29.00                            |
| Monthly Plan<br>Fee RRP                   | \$29                               | \$33                               | \$38                               | \$45                               | \$58                               |

<sup>\*5</sup>G network access requires a compatible mobile phone and is only available in selected areas

This offer provides customers with a discount of 50% off the RRP of a 25GB, 32GB, 50GB, 80GB or 150GB Tangerine mobile plan for 4 months if they sign up to a new service and checkout between 19/12/2024 and 28/2/25 via the Tangerine website. This offer is not available to customers with existing Tangerine mobile services who are upgrading or downgrading an existing plan. Tangerine customers are only entitled to receive a discount under this offer on a maximum of 5 mobile services per Tangerine account

The 4 discounted months is a promotional period and commences from the day your eligible Tangerine mobile service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRPs of Tangerine mobile plans are available on the Tangerine website and are subject to change in accordance with our <a href="Standard Form of Agreement">Standard Form of Agreement</a>.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

- The promotional period commences on 19/12/24 and ends 28/02/25 (Promotional Period).
  Sign-ups for new Tangerine mobile services completed outside of the Promotional Period will not be eligible to receive the offer.
- 2. This offer provides customers with a discount of 50% off the RRP of a new Tangerine 25GB, 32GB, 50GB, 80GB or 150GB mobile plan for 4 months if they sign up to a new service and checkout during the Promotional Period.
- 3. The offer of 50% off the RRP of a Tangerine mobile plan for 4 months will commence from the day that your mobile service is activated and will run for 4 months. This offer is a once off discount to be applied monthly over a period of 4 months (unless you cancel you service early). After this promotional period the cost of your mobile plan will revert to the RRP current at that time.
- 4. Tangerine customers are only entitled to receive a discount on a maximum of 5 mobiles services under this offer.

<sup>~</sup> Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

- 5. Once you sign up to Tangerine under this offer, you will have 14 days to activate your SIM. Failure to activate your SIM within 14 days will forfeit the offer and the cost of your plan will revert to the RRP current at that time.
- 6. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis;
  - Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.
- 7. This offer is not available on the Tangerine 12GB mobile plan.
- 8. This offer cannot be used in conjunction with any other Tangerine mobile offer.
- 9. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 4 months forfeits any remaining discounted months.
- 10. If you upgrade or downgrade to a different eligible Tangerine mobile plan during the 4-month period, you will continue to receive the offer applicable on the new plan for the remaining portion of the 4-month discount. If you downgrade to the 12GB mobile plan, you will lose any remaining discounted months left in entirety.
- 11. This offer cannot be transferred to another person or party.
- 12. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
- 13. This offer may be cancelled, varied or withdrawn by Tangerine at any time subject to providing advance written notice.
- 14. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
- 15. Discount code is valid for single use only and expires after checkout.
- 16. If you sign up, Tangerine will be your service provider and the provision of your Tangerine mobile service will be subject to these offer terms, as well as Tangerine's standard terms of service and policies available on the <u>Policies</u> page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.