

TANGERINE SUMMER MOBILE CAMPAIGN

TERMS AND CONDITIONS

Plan	12GB	25GB	32GB	50GB	80GB	150GB
Network access	4G	4G	5G*	5G*	5G*	5G*
Plan download speed caps~	Capped at 100 Mbps (4G)	Capped at 100 Mbps (4G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Price for first 2 months	\$0	\$0	\$0	\$0	\$0	\$0
Monthly Plan fee RRP	\$22	\$27	\$33	\$38	\$45	\$58
Cost per GB data for first 2 months	\$0	\$0	\$0	\$0	\$0	\$0
Cost per GB data after first 2 months	\$1.83	\$1.08	\$1.03	\$0.76	\$0.56	\$0.39

*5G network access requires a compatible mobile phone and is only available in selected areas.

~ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

This offer provides eligible customers with 2 months' free plan fees if they sign up to a new Tangerine 4G or 5G mobile plan and check out between 21/12/23 and 29/02/24. This offer is not available to customers with existing Tangerine mobile services who are upgrading or downgrading an existing plan. This offer is available on a maximum of 5 mobile services per account.

The 2 months' free plan fees is a promotional period and commences from the day your eligible Tangerine mobile service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRP's of Tangerine mobile plans are available on the [Tangerine website](#) and are subject to change in accordance with our [Standard Form of Agreement](#).

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 9.00am AEDT 21/12/2023 and ends on 11:59pm AEDT 29/02/24. Sign-ups for new Tangerine mobile services completed outside of the promotional period (27/12/23 – 29/02/24) will not be eligible to receive the 2 months' free plan fees offer.
2. The 2 months' free plan fees on your new mobile plan will commence from the day that your first mobile service is activated and will run for 2 months. This offer is a once off discount to be applied monthly over a period of 2 months.
3. If you sign up to Tangerine under this offer, you will have 30 days to activate your SIM card. If you haven't received a SIM card via mail within 14 days of sign-up, or you have been unable to activate an eSIM during this period for any reason, please contact us for assistance. Failure to activate your SIM

card within 30 days after the date of sign-up will forfeit the 2 months free plan fees and the cost of your plan will revert to the RRP current at that time.

4. After the promotional period the cost of your mobile plan will revert to the RRP current at that time.
5. All discounts available under this offer apply to plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
6. This offer may be used in conjunction with the Tangerine Mobile Double Data offer (subject to you additionally meeting the eligibility criteria for that offer – see Double Data T&Cs [here](#)).
7. This offer will apply to a maximum of 5 mobile services per account.
8. This offer is offered on a no fixed-term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 2 months forfeits any remaining discounted months.
9. This offer cannot be transferred to another person or party.
10. If you upgrade or downgrade to a different Tangerine mobile plan during the 2-month period, you will continue to receive the offer on the new plan for the remaining portion of the 2-month discount.
11. This offer cannot be transferred to another person or party.
12. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
13. This offer may be cancelled, varied or withdrawn by Tangerine at any time subject to providing advance written notice.
14. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
15. Tangerine mobile services obtained under this offer must not be resold and are intended for use by the account holder only.
16. These offer terms and conditions must be read in conjunction with the mobile [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.
17. If you sign up, Tangerine will be your service provider and the provision of your Tangerine mobile service will be subject to these offer terms, as well as Tangerine’s standard terms of service and policies available on the [Policies](#) page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.